

Darden – Trane Support Information

Trane & Nomad Tech support request - for GM or Servicing Contractor

- E-mail: Trane Dispatch tranedispatch@firstcall.llc & Nomad Group OnCall@nomadgroup.com
 - Copy (cc)
 - darden@trane.com
 - CSG_DARDEN CSG_DARDEN@tranetechnologies.com
- CALL: **(866) 504-6794** (National Service/Tech Support Phone Number)

Support for Parts needs – Contractor must use Trane National Parts

Call from site or email and specify this is for DARDEN, if unit is down specify “ERO”

- CALL: **(855) 250-3660**
- Email: PartsNationalAccounts PartsNationalAccounts@trane.com

After Hours / Emergency Trane Service Technician Request

- BEST ACTION – CALL **(866) 504-6794** (National Service/Tech Support Phone Number)
- E-mail Trane Dispatch tranedispatch@firstcall.llc & Nomad Group OnCall@nomadgroup.com
 - Copy (cc)
 - darden@trane.com
 - CSG_DARDEN CSG_DARDEN@tranetechnologies.com

Contractor Support for OAU, OAG, RRU

- Call **(800) 382-2872** and ask for Outside air unit tech support.
- E-mail techsupport1@kccmfg.com
 - Copy (cc)
 - Trane Dispatch tranedispatch@firstcall.llc
 - Nomad Group OnCall@nomadgroup.com